

# ESET Converts Gloucester Rugby to Faster Anti-malware

ESET Endpoint Security resolves sluggish server response times and slow loading applications, while saving the club money.



## CUSTOMER

Based at Kingsholm Stadium, Gloucester Rugby competes in the English Premiership, the Anglo-Welsh and the European Rugby Cup. With over 130 years of history, the West Country Rugby Union club has a strong and loyal following and a long list of notable players over the years.

Selling up to 16,100 tickets for each home game, Gloucester's thirteen ticket machines work extremely hard over short periods of time. Both the front office ticket desks and the back office administration computers are protected against malware threats, but when the antivirus software started to impact on performance Gloucester Rugby's IT Manager, Gareth Balmer, consulted Converge for a better solution.

## CHALLENGE

"Server response time, particularly for the ticket machines, is extremely important as delays frustrate fans and potentially costs the club money," explains Gareth. "In addition, our own users had begun complaining about the time it took for applications to load and it was clear to us that we needed an alternative to our current antivirus provider."

Converge has been providing third line support to Gloucester Rugby since 2007. It recommended the switch to ESET Endpoint Security as it has a much smaller footprint and requires considerably less system resources to operate effectively. The move to ESET also meant a considerable cost saving, allowing the club to reuse the available budget elsewhere.

## SOLUTION

ESET Endpoint Security integrates antivirus, antispyware and antispam with a bi-directional firewall to stop hacker attacks. Converge and ESET helped with the initial installation of ESET Remote Administrator that then allowed for all machines to be installed with the new software remotely. On a day to day basis Gloucester Rugby manage ESET Endpoint Security, though by their own admission there is very little involvement required.

"As soon as ESET was installed there was instantly a noticeable difference in the speed of response from the servers and we've stopped getting complaints from users," confirms Gareth. "In addition, ESET is fully customisable, making it much easier to operate at a user level."



A comprehensive solution for company endpoints with multiple layers of protection including Antivirus, Antispyware, Firewall and Web Control. Remote administration enables centralised management from a single console.

**System Requirements:**

Windows® 7, Vista, XP, 2000,  
Windows Server 2000, 2003, 2008, 2008 R2

**Processor Architecture:**

Intel®/AMD® x86/x64

<b>Antivirus and Antispyware</b>	Eliminates all types of threats, including viruses, rootkits, worms and spyware with optional cloud-powered scanning.
<b>Virtualisation Support</b>	ESET Shared Local Cache stores metadata about already scanned files within the virtual environment so identical files are not scanned again, resulting in boosted scan speed. ESET module updates and virus signatures database are stored outside of the default location, so these don't have to be downloaded every time a virtual machine is reverted to default snapshot.
<b>Exploit Blocker</b>	Strengthens security of applications such as web browsers, PDF readers, email clients or MS office components, which are commonly exploited. Strengthens protection against targeted attacks and previously unknown exploits, i.e. zero-day attacks.
<b>Advanced Memory Scanner</b>	Monitors the behavior of malicious processes and scans them once they decloak in the memory. This allows for effective infection prevention, even from heavily obfuscated malware.
<b>Client Antispam</b>	Effectively filters out spam and scans all incoming emails for malware. Native support for Microsoft Outlook (POP3, IMAP, MAPI).
<b>Web Control</b>	Limits website access by category, e.g. gaming, social networking, shopping and others.
<b>Anti-Phishing</b>	Protects end users from attempts by fake websites to acquire sensitive information such as usernames, passwords or banking and credit card details.
<b>Two-Way Firewall</b>	Prevents unauthorised access to your company network.
<b>Vulnerability Shield</b>	Improves detection of Common Vulnerabilities and Exposures (CVEs) on widely used protocols. Protects against vulnerabilities for which a patch has not yet been released or deployed.
<b>Botnet Protection</b>	Protects against infiltration by botnet malware – preventing spam and network attacks launched from the endpoint.
<b>RIP &amp; Replace</b>	Other security software is detected and uninstalled during installation of ESET Endpoint solutions. Supports both 32 and 64-bit systems.
<b>ESET License Administrator</b>	Makes it possible to handle all licenses transparently, from one place via web browser. You can merge, delegate and manage all licenses centrally in real-time, even if you are not using ESET Remote Administrator.
<b>Low System Demands</b>	Delivers proven protection while leaving more system resources for programs that end users regularly run.
<b>Remote Management</b>	ESET Endpoint solutions are fully manageable via ESET Remote Administrator. Deploy, run tasks, set up policies, collect logs, and get notifications and an overall security overview of your network – all via a single web-based management console.

**Converge**

